

Question: What is a peak demand?

Answer: HILCO is billed from October of one year through September of the following year based on an average of the highest peak usage in June, July, August, and September. This is the time during each month when HILCO's demand for energy is the highest during a 15 minute interval.

Question: When does HILCO usually set their peak?

Answer: HILCO usually has their highest demand between 4:00 PM and 8:00 PM.

Question: What can I do to help keep HILCO's demand billing at a minimum?

Answer: Just don't use the things you can do without during that time of day. The dishwasher, the washing machine, the clothes dryer, maybe turn your air conditioner up a few degrees, grill meat outside instead of using your oven when possible, and avoid other high energy using appliances/games you can avoid using during that time of day.

Question: If the cost of fuel goes down during the year, will the demand charge be lowered?

Answer: No, once the demand is set HILCO will pay that amount for the following twelve months regardless what the cost of fuel does on the market.